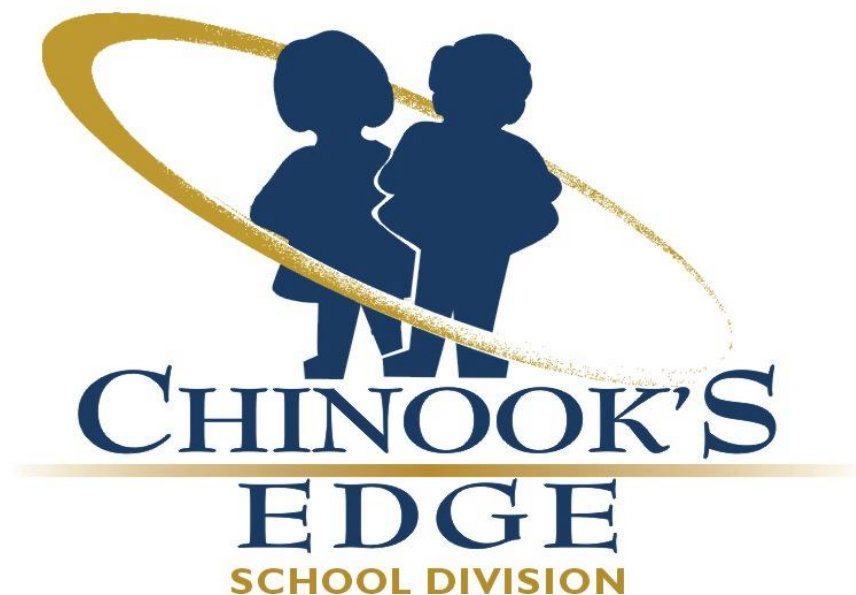


TRANSPORTATION SERVICES

May 2025



PARENT HANDBOOK

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Chinook's Edge School Division

OBJECTIVE

The main objective for the Chinook's Edge School Division Transportation Services is to ensure that students are transported to and from school safely. The safety of students is contingent, in large part, upon student behavior. It is necessary to establish general rules to set a standard to judge acceptability of behavior on the bus and to enforce those rules in the interests of the safety of students. The school bus is considered an extension of the classroom and, therefore, classroom conduct is to be observed at all times. The bus driver is responsible for the students on his/her bus and must therefore receive the respect, consideration and co-operation of each student. Your bus driver is required to implement the rules established by the Chinook's Edge School Board, the *Education Act* and the transportation laws set by federal and provincial governments. Students riding on a school bus are under the immediate supervision and authority of the driver from the time they are loading until they are discharged at the school and, similarly, on the afternoon return trip. The following paragraphs highlight some of the issues that pertain to the safe transportation of students. Your co-operation in reviewing these issues with your student(s) will be appreciated.

This Student Transportation Parent Handbook was developed to assist in understanding Chinook's Edge School Division's (CESD) busing system.

The *Education Act* (Act) provides that a school board shall, in accordance with the regulation, provide for the transportation of a student who:

- Resides within the attendance area of the school in which the student is enrolled;
- Resides within the division boundary; and
- Resides at a distance greater than 1.0 km from that school for K-6.
- Resides at a distance greater than 2.0 km from that school for 7-12.

The Act allows the Board to levy a fee for transportation services.

TRANSPORTATION PROCEDURE

The procedures followed by Transportation Services are laid out in [AP 5-11](#) which can be found on the Chinook's Edge School Division website at: www.cesd73.ca

ACCESS TO TRANSPORTATION

Chinook's Edge School Division receives grants from the provincial government to provide for the transportation of students to and from their designated schools. Grants are only provided for students in grades K-6 who live 1.0 kilometers or more from their designated schools and grades 7-12 who live 2.0 kilometers or more from their designated schools. These grants only partially cover the cost. The remainder of the cost is covered by an annual transportation fee which the Board of Trustees sets in the spring.

Partially funded students (those that are grades K-6 who live further than 1.0 kilometers from their designated school and those that are grades 7-12 who live further than 2.0 kilometers) will need to re-apply each year using an online Transportation Registration Request Form. The registration form will be posted sometime in the late spring for the following school year. The annual transportation fee for partially funded students will need to be paid for any students who are registered to ride the bus. Transportation Services must receive a Transportation Registration Request for busing

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from partially funded students within 10 days of the start of the school year in order to guarantee those partially funded students a seat. Seats that have not been claimed will be made available to unfunded students by September 30th and the partially funded students who apply for transportation after the 10 days will be served on a first come – first served basis equal to unfunded students. Our buses have limited seating and we may not be able to fill all requests.

Unfunded students (K-6 who live closer than 1.0 kilometers to their designated school and 7-12 who live closer than 2.0 kilometers) will need to re-apply each year using an online Transportation Registration Request Form. The form will be posted sometime in the late spring for the following school year. There is no government funding for students who live closer than 1.0 kilometers for K-6 and 2.0 kilometers for 7-12 from their designated school. The annual transportation fee for unfunded students will need to be paid for any students registered to ride the bus. Unfunded students will be served based on age, distance, and a first come - first served basis. Registration for busing of unfunded students will take place by September 30th of a particular school year once all partially funded students have been placed on a bus. This will be dependent on the space left on a bus. Please be aware that unfunded riders may be bumped from a seat on a bus throughout the school year if there is a need to create space for eligible riders. If an unfunded rider is bumped, a prorated refund of the annual transportation fee will be provided.

TRANSPORTATION FEE FRAMEWORK

The current transportation fee is as follows:

- Partially Funded Students (student who reside more than 1.0 km (K-6) and 2.0 km (7-12) from their designated school) - \$250.00
- Unfunded Students (students who reside less than 1.0 km (K-6) and 2.0 km (7-12) from their designated school) - \$550.00
- School of Choice - \$550.00 (no service will be provided if not paid by September 1, 2025).
- Students who require a seat on more than one bus – the appropriate partially funded or unfunded student fee will be applied to each seat required on each bus.
- The \$550.00 School of Choice fee for students wishing to attend a school with a population of less than 100 will be waived. Students that this waiver applies to will pay the \$250.00 fee for students who live more than 1.0 km (K-6) and 2.0 km (7-12) from their designated school.
- Fees will be reduced by 50% for the third and subsequent children in a family.
- Kindergarten fees will be reduced by 50% because it is a part time program. However, kindergarten students that require daily transportation will still pay the full fee.

TRANSPORTATION FEE WAIVER PROCESS

Where there is financial hardship, a family may apply to have the transportation fees waived. The request would be made to the Chinook's Edge Superintendent of Schools by completing an [Application for Waiver of School and Transportation Fees](#). Being in a waiver position does not guarantee a space for a non-eligible rider. Your school's Principal and/or office staff can help with the process of completing the application. The School of Choice Transportation Fee is the only transportation fee that will not be eligible for a waiver.

BASIC TRANSPORTATION GUIDELINES

Rural Bus Stops

Rural bus stops are at the point of intersection of a private driveway and a municipal roadway, unless safety concerns or scheduling considerations require other options.

In the event that the Director of Transportation determines that for safety concerns it is necessary to designate a bus stop on private property, the owner of the property must agree to construct and maintain a satisfactory and safe turn-around point at their own expense. A School Bus Turn Around Agreement must be in place and a new Agreement must be signed at the start of every school year.

Urban and Subdivision Bus Stops

Urban and Subdivision bus stops are at a congregated stop at the entrance to or within the subdivision as determined by the transportation department.

Departure times

For rural busing, in the week prior to school start date, the driver will contact each family and inform them of their morning departure times. The bus routes will be reviewed for efficiencies throughout the month of September. The departure times will be finalized by the drivers as soon as possible. However, adjustments can occur throughout the year if there are changes in the route or riders. The driver will notify the parents of any changes to the departure times.

For urban bussing, in the week prior to school start date, routes will be posted complete with times on the transportation website. Bus passes will be sent to the schools on the first day.

Being late for the assigned departure time

Students are expected to be at the stop, ready to board the bus 5 minutes before their assigned departure time. If your students are late, you must have a contingency plan to get them to school. The driver will leave your stop at the assigned time. If everyone on the bus were late by even one minute the bus would arrive at school approximately 30 minutes late. **Please be on time.** Have a contingency plan in place in case the bus does not arrive. For example, sometimes a bus may have a mechanical difficulty mid-route and cannot complete its pickups. Students should have a plan on what to do if the bus does not arrive.

Drop-off times

Generally speaking, drop-off times need to be flexible. The routes can be shortened due to student absences in the afternoon. This may result in your student arriving home early. Make arrangements or establish a contingency plan for this situation.

SCHOOL BOUNDARIES

School attendance boundaries are established by the Board as required under the *Education Act*. Students are transported to their designated school within the attendance boundaries.

School of Choice

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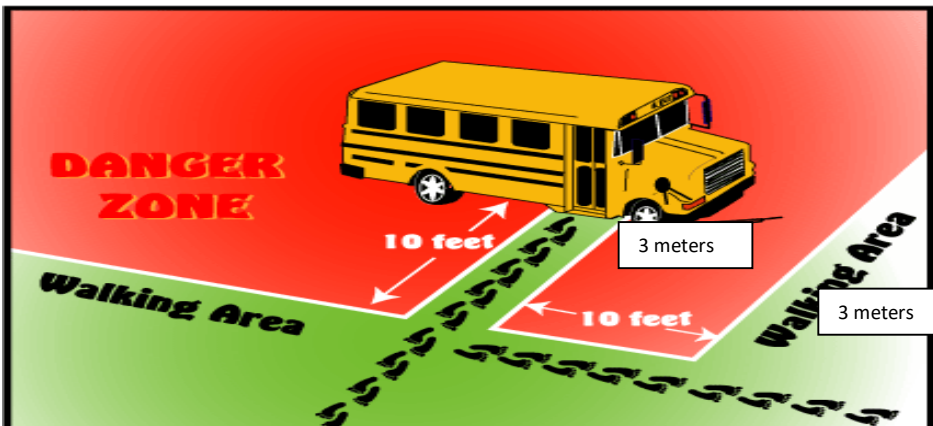
Under the *Education Act*, parents have the ability to choose a school other than the designated school of attendance for their students. If a family decides to attend a school other than their CESD designated school, the Board is not required to provide transportation for the student to the school of choice. Students can still access Chinook's Edge School Division buses; however, the following will apply:

1. The student must be accepted at their school of choice.
2. Parents must complete an Out-of-Area Request Form.
3. Parents must complete a School-Of-Choice Transportation Registration Form annually.
4. Parents must pay all applicable transportation fees by September 1 in each year.
5. Parents must agree to transport their child/children to and from an existing stop within the School of Choice boundary determined by Transportation Services. This location may change should the routes change.
6. There must be room on the bus.

SCHOOL BUS LOADING AND UNLOADING

The most dangerous part of the school bus ride is getting on and off the school bus. The loading and unloading area is called the “**Danger Zone**”.

The “**Danger Zone**” is the area on all sides of the bus where children are in the most danger of not being seen by the driver (three meters in front, three meters on either side of the bus, and three meters behind are all areas where a child may be in the driver's blind spot). **It only takes a second to lose sight of a student if a driver becomes distracted by students on board the bus.**



When training our bus drivers, we stress the importance of safe loading and unloading procedures. This is where our drivers need to be fully focused and cannot be distracted by students or parents. This is not the time to have a conversation with the driver. If parents need to communicate with the driver, please do so at a different time.

It is important to have parents understand that drivers need their cooperation to be fully focused at this time, by not parking in and staying away from the loading and unloading zones. **Please park well away from loading zones at all times.**

It is also important to instruct students in the proper procedure for loading and unloading.

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1. Be cautious when carrying loose papers or books which might drop near the bus – we encourage students to use a book bag.
2. Be aware of the dangers of clothing, book bag, backpack, and jacket strings/straps that could become entangled in the doorway of the school bus.
3. Wait in an orderly fashion safely back from roadway or pick-up zone. Students need to be at their stop five minutes early. The time you have been given for departure is the time the bus departs from your stop.
4. Board the bus in single file; use the handrail so you don't trip on the steps.
5. Sit down right away, so you don't fall when the bus starts moving.
6. Sit back in your seat, face forward and keep your feet to the front.
7. Keep the aisle clear of feet, backpacks, books, etc.
8. Talk quietly in order that you do not distract the driver. Remember, it's the driver's responsibility to keep you safe!
9. Keep your head, arms, and hands inside the bus, not out the window.
10. Never throw things in the bus or out the window.
11. Wait for the bus to come to a complete stop and the doors to open before you leave your seat.
12. After leaving the bus, take five giant steps away from the bus so you are out of the Danger Zone and in a safe spot.
13. If you need to cross in front of the bus, make sure you look at the driver for a signal that it is okay for you to cross the roadway.

THE FAMILY PET

It is the responsibility of the family to ensure that the family pet is kept away and clear of where the bus pulls up to load students.

STUDENT BEHAVIOUR ON THE BUS

The bus driver is in full charge of the bus at all times. Students are accountable for their behavior on the bus. Passengers must obey the driver promptly and in a courteous manner. When a student's behavior is unacceptable or rules have been disobeyed, the driver will file a misconduct report with the school administrator. The administrator will investigate the incident and take appropriate actions.

- Noise is to be kept to an acceptable level. Shouting, fighting, harassment and/or disorderly conduct by students will not be tolerated.
- **Students shall not stand, change seats, or move about the bus while the bus is in motion.**
- Students shall not extend any object or arms or head out of the bus windows.
- Garbage must be placed in a receptacle designated by the driver or packed off the bus with the student. No garbage shall be thrown on the floor or out of the windows of the bus. **Do not dispose of your garbage while the bus is in motion.**
- Students shall not eat on the bus, drinking water is permitted.
- Profane language will not be tolerated. Students shall not engage in behavior that may be deemed vulgar, abusive and/or that which constitutes harassment.

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- The use or possession of intoxicants/other controlled substances is prohibited.
- Smoking, vaping and the use of other tobacco products is not permitted on the bus.
- Students must not distract the driver.

SEAT ASSIGNMENT

The driver shall develop a seating plan and each student shall sit in the assigned seat. Students have the responsibility of readily accepting the seat specifically assigned by the driver. Students will sit in their assigned seat at all times unless authorized by the driver.

USE OF ELECTRONICS (includes ALL personal electronic devices)

Students are not permitted to play an electronic device that plays sound without earphones while on the bus. Any apparatus that is operated with the use of earphones shall be operated at a level that ensures that the sound does not affect other passengers nor interfere with the driver's ability to communicate with the students on the bus.

PROPER WINTER ATTIRE

All students riding on a school bus during the winter months shall be required to be prepared for unexpected severe weather conditions. The student shall carry with them appropriate winter footwear, outerwear, headwear and gloves/mitts. Bus drivers are to use their discretion in determining the suitability of the student's clothing for the weather conditions. If a student presents him/herself at a morning pick-up and is not properly dressed, the bus driver shall pick up the student and, upon arrival at the school, the driver will complete a misconduct report identifying the problem and submit it to the school principal for follow-up action.

INCLEMENT WEATHER

In cases of extreme weather and/or unsafe road conditions there may be a need to cancel bus service. The Director of Transportation or designate will assess the situation to determine whether all bus routes, specific routes and/or portions of specific routes should operate for that day. If cancellations were to happen you would be contacted by your bus driver, Transportation Services, or the Division's automated phone out system. You can also access this information on the [Bus Status](#) page of the website at cesd73.ca. If the decision is to cancel all routes for an entire area, we would also alert the media.

If the school needs to send students home early due to extreme weather/unsafe road conditions during the school day, you will receive a phone call from the school advising you that your student will be delivered home early. Students shall not leave the school before a safe place for the student is established and that this information is communicated to the parents'/emergency contact. Parents can view route cancellations by checking the website.

EMERGENCY AUTOMATED MESSAGING

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School Messenger is the emergency automated system used to notify families of unexpected interruptions in bus service. This includes phone calls, texts, and emails. If the event involves a mechanical breakdown, cancellation of a portion or all of a bus route due to weather, or an emergency situation while on route, transportation personnel will initiate an automated phone fan out. Please ensure that your contact information is always up-to-date with the schools. Phone numbers and contact information cannot be changed in the transportation office. All changes must be made at the school level in PowerSchool.

VIDEO CAMERAS ON BUSES

The Board believes that the use of video cameras on school buses will help protect the safety of passengers, prevent vandalism, and be a useful resource for school administrators when dealing with student discipline matters. Video monitoring of buses may either be conducted on a random basis or on selected routes at the discretion of the Director of Transportation. Use of a video camera will be in accordance with [AP 1–05 Video Surveillance](#). All of Chinook's Edge School Division owned buses are equipped with video cameras.

STUDENT CHECKLIST

Students - always listen to school bus drivers – they're in charge. If you forget any of the school bus safety rules they can tell you what it takes to be a safe bus rider.

1. Stand in a group while waiting for the bus. Don't run around.
2. Stay out of the danger zone until the bus driver lets you know it's safe to get on. If you can touch the bus, you're too close.
3. Once the bus arrives, line up with the smaller children at the front. Get on the bus one at a time.
4. Use the handrail when getting on or off the bus.
5. Take your seat right away and stay seated until you leave the bus.
6. Face forward and don't throw things inside the bus or out the bus window.
7. Keep the aisle clear.
8. Talk quietly and keep your head and arms inside the bus.
9. Wait until the bus stops before standing. Move away after leaving the bus.
10. Always cross roads safely. Look four ways before crossing – left, right, ahead and behind, and remember to "Point, Pause and Proceed".

Parents, make sure your children are properly dressed for the weather and have a plan in case they miss the bus. Our drivers do not answer phone or text messages while they are driving. If you communicate with your driver in this manner the contact must be made before the driver leaves for their run or they may not get the message.

FREQUENTLY ASKED QUESTIONS

1. Can I bring a friend home on the bus?

This is a convenient practice that we provide for rural busing only. Cooperation from parents is necessary. Currently, any student registered with CESD can be transported on a one-time special occasion provided that there is:

- Room on the bus

- A note is provided to the bus driver by both the sending and receiving parents approving the ride.

2. What should I do if my child complains about another student or a situation on the bus?

As a parent, the first action should be to contact the driver and discuss what you know about the incident. There is a good chance that the driver knows about it and is dealing with the issue. However, the driver may not know about the issue and so should be made aware of it. The successful resolution of any busing problem will come from effective communication.

The driver will involve the school at the appropriate time. Many issues have a way of working themselves out as the drivers are very resourceful in this regard. The school will expect the driver to have tried solutions already and to have contacted the parents before the issue is brought forward. The following are steps we train our drivers to follow when dealing with student discipline:

Step 1 - Verbal Warning. If the driver has a concern with a student's behavior the driver will give the student a verbal warning.

Step 2 - Parent Contact. If this verbal warning does not correct the situation, the driver will contact the parents to advise them of the concern, ask for their support, and attempt to work out a solution.

Step 3 - Written Misconduct Form. If the parent contact has not resolved the problem, the driver will send the Student Misconduct form to the principal.

Step 4 - Administrative Referral. If the student's actions continue to be a concern, the driver will complete another Student Misconduct form and meet with the Principal. Disciplinary action may be taken by the Principal and the parents will be notified.

Depending on the severity of the incident, any or all of Steps 1-3 may be omitted. In instances where the driver has determined that the incident is severe, i.e. the student's actions have compromised the safety of others, they may proceed directly to Step 4.

All issues are considered important and will be dealt with seriously and in a professional manner.

3. What should I do if my child will not be riding the bus?

Inform your driver. Have your student tell the driver beforehand or phone the driver yourself. This is a courtesy that the drivers really appreciate. If your driver shows up at your pick-up location and you do not come out, they will only stay until your departure time and then leave. Please inform the driver prior to their run as they do not respond via the telephone while they are driving. Parents can also call the transportation office at 403-227-7072.

4. What special training do our drivers have?

CESD drivers are some of the best trained drivers in Canada. All drivers must provide a valid current driver's abstract as well as a clean Criminal Record Check before they can be considered to drive for Chinooks Edge School Division. All drivers must possess a valid Class 2 driver's license and an 'S' Endorsement (school bus operations safety).

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Drivers attend a professional development seminar each year, as well as, safety workshops throughout the year. All drivers are required to maintain current First Aid and CPR certificates.

5. How do I become a school bus driver with Chinook's Edge School Division?

Online at [Careers—Support Staff-Spare Bus Drivers](#).

Resumes can be dropped off, in person at our office at Transportation Services at: 4404 – 42 Avenue, Innisfail.

The level of training you need will depend on your prior experience and credentials.

6. What happens when there is no bus driver available to drive the bus?

We have been recruiting and training drivers to take over for regular route drivers when they require time off. Unfortunately, the number of spare drivers in some areas is limited.

If there is not a qualified driver available to drive, sometimes a run may have to be cancelled. If this were to happen you will receive a call from either your bus driver or through School Messenger, to inform you that buses will not be running due to bus driver shortage. Parents are advised to have a contingency plan in place so that their students do not miss school.

7. What happens if weather conditions, especially fog, create a unique situation in our division?

When conditions are such that the safety of students becomes jeopardized, the school bus driver may make the decision that it is safest not to do a pick-up or drop-off. The parents will be contacted so they know to make alternate arrangements.

CONTACT TRANSPORTATION SERVICES

North side upstairs at
4404 – 42 Avenue
Innisfail, AB
T4G 1P6
Phone: 403-227-7072

Regular office hours during the school year: 7:00 am – 5:00 pm. (closed between 12:00 noon – 1pm)